

Cybersecurity Public Value Assessment Initiative



Freedom of Information Request

The objects of the FOI Act “promote Australia’s representative democracy by increasing public participation in government processes, with a view to promoting better-informed decision making” – OAIC

FOI Coordinator
Office of the Australian Information Commissioner
foi@oaic.gov.au

11th of August 2026

FOI Request

This is an application under the Freedom of Information Act 1982.

I seek documents on the OAIC’s s 42(2) preliminary inquiry file concerning the Qantas cyber incident, limited to passages recording any question or request for information that the OAIC put to Qantas or its representatives between 27 June 2025 and 10 August 2026 about whether, before 28 June 2025, Qantas:

1. knew of, received, monitored or assessed Salesforce’s March 2025 article, “Protect Your Salesforce Environment from Social Engineering Threats”;
2. knew of, received, monitored or assessed Google Threat Intelligence Group’s June 2025 report, “The Cost of a Call: From Voice Phishing to Data Extortion”; or
3. otherwise knew of or assessed the threat of vishing being used to induce a user to authorise a malicious connected application in Salesforce.

This includes final outgoing correspondence and any contemporaneous agenda, minutes or file note recording such a question.

I do not seek Qantas’s answers, internal OAIC deliberations, drafts, legal advice, personal information, or documents belonging to any individual or representative complaint process. The request seeks only to establish whether the issue was put to Qantas.

Where relevant material forms part of a larger document, please provide an edited copy under s 22. I agree that staff names, direct contact details and irrelevant material may be removed.

If no responsive document exists, please make a decision under s 24A after reasonable searches of the preliminary inquiry file and final outgoing correspondence. This is not a request for the OAIC to create a new document or provide an answer outside existing documents.

If a processing charge is contemplated, I request that it be waived or reduced because the request concerns public understanding of the OAIC's regulatory decision-making following a breach affecting millions of people.

I do not seek documents that are already publicly available, provided the agency identifies where they can be accessed.

I do not seek duplicate copies of documents captured by this request. I seek access only to the final version of each relevant document. If no final version exists, I seek access to the most recent draft.

I do not seek access to the phone numbers or full email addresses of government officials.

Where responsive documents exist in spreadsheet, table, dashboard export, slide deck, or other native electronic form, I prefer access in that native format rather than as a flattened PDF.

If documents are released as PDFs, I request searchable PDFs rather than scanned image files wherever reasonably practicable.

If the agency decides that no documents exist, or that no further documents exist, I request that the decision describe the searches undertaken, including the business areas searched, search terms used where applicable, systems searched, and why those searches were considered sufficient.

Kindest Regards,
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